



Child Protection Policy



The safety and wellbeing of is our highest priority and we are committed to providing a safe, respectful and supportive environment for all children who engage with our organisation.

How we Keep Children Safe

- Screen and train our employees and contractors
- Set clear standards of behaviour for adults
- Identify and manage risks to children and young people
- Encourage children, families and the community to speak up if they have concerns

Standards of Behaviour

All staff and contractors are expected to

- Treat children with respect and professionalism
- Always maintain appropriate boundaries
- Use suitable language and behaviour
- Act immediately if they are concerned about a child's safety

Listening to Children and Families

We are committed to listening to children, young people, parents and carers. We:

- Encourage feedback and concerns about our services
- Take all worries seriously
- Respond respectfully and without judgement
- Provide information about how concerns will be handled

Continuous improvement

We regularly review our policies by

- Seeking feedback from children and families
- Training staff and contractors
- Reviewing incidents and complaints
- Updating policies and procedures

If you would like more information about our approach or would like to raise a concern, please contact us. We welcome questions, feedback and suggestions.

Visit:

<https://www.socialcaresolutions.com.au/safeguarding/complaints>